



Effortless Compliance

How We Helped a Texas Public Health District Improve Efficiency and Lower Costs



Health
Department



Amarillo
Texas



Update
Training



Food Handler
Food Manager

The Amarillo Area Public Health District oversees various health programs, including food hygiene, across eight municipalities in Texas, serving approximately 300,000 residents. Faced with the challenges of managing time-consuming and costly in-person food safety training, they turned to Responsible Training for a more efficient and cost-effective solution. Through this partnership, the district streamlined its certification process, reduced administrative burdens, and significantly cut costs. Here's how this collaboration benefited the Amarillo Area Public Health District and its constituents.

The Org

The Amarillo Area Public Health District is a regulatory department responsible for various health programs, including food hygiene, across eight municipalities in Texas. Serving approximately 300,000 residents, the district ensures public health and safety through rigorous training and certification programs.

The Client

The Environmental Health Director for the Amarillo Area Public Health District manages food safety training and certification services, ensuring compliance with health regulations and maintaining high standards for public health across all eight municipalities.



"Their fantastic customer service and ability to keep costs low make Responsible Training awesome. Switching to them reduced our certification costs, making it more affordable for our consumers. "

- **Anthony Spanel, Environmental Health Director**



Challenges

Managing in-person training was time-consuming, requiring substantial staff resources to schedule and coordinate sessions across eight municipalities. It was also costly, in terms of expenses and administrative burden. Additionally, the logistics of organizing these in-person trainings disrupted operations and made it difficult to ensure consistent compliance. They needed an efficient solution that could simplify access and reduce staff strain.

Solutions

Responsible Training provided a comprehensive online platform. It included:

- Facilitating a user-friendly certification process for food handlers and managers, ensuring compliance.
- Enabling bulk purchasing and easy assignment of certification tests to minimize disruption.
- Offering responsive customer service, ensuring quick resolutions and tailored support for the district's specific needs.

Results

The partnership with Responsible Training yielded significant benefits for the Amarillo Area Public Health District. Certification costs were halved, dropping from \$160 to \$80. The administrative workload was reduced, eliminating the need for complex scheduling and coordination. The online platform provided easy access to training materials anytime and anywhere, enhancing convenience for both staff and participants.

A Trusted Training Partner

Contact us to learn how our state-approved courses and exceptional customer service can ensure public health and safety in your community.

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